



Stephanie Kienzle <stephanie.kienzle@gmail.com>

FWD Re: Bluehost Customer Support [ABU-175611]

Stephanie Kienzle <stephanie.kienzle@gmail.com>

Sun, Aug 9, 2026 at 7:31 AM

To: cases@support.bluehost.com

Cc: voteforcarolina@outlook.com

Hello,

I have reviewed every single document, as well as the two blog posts, in which Carolina Matamoros alleges I posted her "private residential address."

Only one document that was posted had her "private residential address" on it, and that was a Complaint that Ms. Matamoros filed with the Miami-Dade County Commission on Human Rights.

Ms. Matamoros herself added her own "private residential address" to this public document, and according to [Florida Statutes Section 119.0](#), as well as the Miami-Dade County Public Records Exemption Rules, which indicate that **the complainant must fill out a notarized Public Records Exemption Request Form** (see attached) and submit it to the Miami-Dade County agency. **If she fails to do this, the county is legally permitted (and required) to release her address to anyone who asks for the record.**

Please also note, that while Ms. Matamoros claims to have "a history in law enforcement," it is still her responsibility to make sure her "private residential address" has been redacted from public records, and **not the the responsibility** of the person or persons requesting and receiving said public records from the municipal clerk.

That being said however, as a courtesy, **I have redacted her address from the ONE (1) PUBLIC RECORDS DOCUMENT in which it was published by the Miami-Dade County Clerk**, and deleted the unredacted document from my website. I have attached the redacted document hereto for your records.

Not one of the other documents Ms. Matamoros specified in her complaint against me contain her "private residential address," nor have I published her "private residential address" in either of the two blog posts that she alleges I did. If she discovers that her "private residential address" was published in any of these other documents and/or my blog posts, I am requesting that she provide me with the exact location of published "private residential address," and I will be happy to redact same.

Please also note, that while Ms. Matamoros claims to have "a history in law enforcement," it is still her responsibility to make sure her "private residential address" has been redacted from public records.

I trust that my cooperation with the voluntary redaction of Ms. Matamoros' own Public Record document will satisfy the requirement that I am in compliance with the Terms of Service of Bluehost.

Sincerely,

Stephanie Kienzle
VotersOpinion.com

[Quoted text hidden]

2 attachments**12804 - NOC-to-R_07-29-2026_Redacted.pdf**
381K**address-confidentiality-exemption-form-07-2025_202510221342234677.pdf**
224K