



Stephanie Kienzle <stephanie.kienzle@gmail.com>

FWD Re: Bluehost Customer Support [ABU-175611]

Bluehost <cases@support.bluehost.com>
Reply-To: cases@support.bluehost.com
To: stephanie.kienzle@gmail.com
Cc: voteforcarolina@outlook.com

Wed, Aug 12, 2026 at 2:10 PM



Hello,

Thank you for bringing your account into compliance with the Terms of Service.

As a reminder, the Terms of Service prohibit any violation of another's personal information, and your account may be cancelled if we determine that you are a repeat violator.

We trust this matter is now resolved.

Kind Regards,
Abuse Specialist

Was this response helpful?

Yes, Helpful *Needs Improvement*

Your services are subject to the terms and conditions set forth in our [Service Agreement](#), which you accepted at the time of purchase. Please note, in accordance with our [Privacy Policy](#), we will continue to send you notices and other important information affecting your account or services in order to fulfill our obligations to you.

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From: Stephanie Kienzle <stephanie.kienzle@gmail.com>**Date:** Wednesday, August 12, 2026 01:33 PM EDT**To:** cases@support.bluehost.com <cases@support.bluehost.com>**CC:** Carolina Matamoros <voteforcarolina@outlook.com>**Subject:** Re: FWD Re: Bluehost Customer Support [ABU-175611]

Dear Bluehost,

The individual who is again filing this fraudulent complaint against me is now "upgrading" her original complaint to include new things to add to her original claim.

In addition to accusing me of publishing her "private residential address," she is now claiming that I published "phone number, email address, and date of birth."

For the record, in her original complaint against me, she claimed that I "published my private residential address without my consent under several blogs on this site." As you know, when I received your email, I immediately redacted the PUBLIC RECORD, which she filed with a public agency of Miami-Dade County, Florida, that included her "private residential address," and which she included in said document. I responded to your email and included the voluntarily redacted document for you review.

Now this complainant is complaining that I published her "phone number, email address, and date of birth," which she conveniently left out of her original complaint against me. Had she included those three pieces of information when she first began her crusade against me, I would have also redacted those three pieces of information from the PUBLIC RECORD that she herself filed with a public agency of Miami-Dade County, Florida, thereby making her own unredacted personal information available to the general public.

This woman is running for public office and the reason she is harassing me is because I have been revealing things about her PUBLIC LIFE, i.e., her previous employment history, including her termination for cause, internal affairs investigations, etc., that she does not want the public to know about. Unfortunately for her, that particular lawsuit, as well as others that are of a more personal nature, are matters of public records.

For the record, I have chosen to respect her privacy by not publishing documents relating to her family court matters; however, I would have every right to do that if I chose to. Unlike Ms. Matamoros, I do have personal standards that I abide by.

Now that her "private residential address," as well as her "phone number, email address, and date of birth" have been redacted from the copies of her own documents that she filed with a public agency of Miami-Dade County, Florida, I trust that she will refrain from further harassing me and trying to cause me problems with the host company of my website.

I certainly hope this will finally put an end to her personal vendetta and persecution against me for doing my civic duty to inform the public about the moral character of the candidates who are asking for their votes.

Stephanie Kienzle
VotersOpinion.com

From: cases@support.bluehost.com <cases@support.bluehost.com>

Date: Wednesday, August 12, 2026 11:54 AM EDT

To: Stephanie Kienzle <stephanie.kienzle@gmail.com>

CC: Carolina Matamoros <voteformcarolina@outlook.com>

Subject: Re: FWD Re: Bluehost Customer Support [ABU-175611]



Hello,

Please be advised that we are forwarding this over as a courtesy.

Best,

Abuse Team

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To: cases@support.bluehost.com

Subject: Re: Bluehost Customer Support [ABU-175611]

Date: Aug 9, 2026 8:02:40

Hello.

The sites also continue to publish my phone number, email address, and date of birth in their documents. As a result, the sites remain in violation despite any partial removal or redaction that may have occurred.

Additionally, it is important to clarify that the site owner did not obtain these documents through a public records request. Therefore, the documents were never processed or redacted by the appropriate records custodian before being provided to her. Instead, she was given a copy of the paperwork by or associated with the respondent named in my documents, and the information was subsequently published online as part of an ongoing effort to harass me and portray me negatively.

The continued publication of my protected personal information remains a serious privacy and safety concern, and I am requesting that all such information be removed immediately.

Carolina

Was this response helpful?

👍 *Yes, Helpful*

👎 *Needs Improvement*



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From: Carolina Matamoros <voteformcarolina@outlook.com>

Date: Sunday, August 09, 2026 08:02 AM EDT

To: cases@support.bluehost.com <cases@support.bluehost.com>

Subject: Re: Bluehost Customer Support [ABU-175611]

Hello.

The sites also continue to publish my phone number, email address, and date of birth in their documents. As a result, the sites remain in violation despite any partial removal or redaction that may have occurred.

Additionally, it is important to clarify that the site owner did **not** obtain these documents through a public records request. Therefore, the documents were never processed or redacted by the appropriate records custodian before being provided to her. Instead, she was given a copy of the paperwork by or associated with the respondent named in my documents, and the information was subsequently published online as part of an ongoing effort to harass me and portray me negatively.

The continued publication of my protected personal information remains a serious privacy and safety concern, and I am requesting that all such information be removed immediately.

Carolina

[Quoted text hidden]

-- Do not delete or change the following text --

Security code: ^^BYSZDq83mMh1rRFy2tUQoQ==^^

The above code helps us secure your communication.