



Stephanie Kienzle <stephanie.kienzle@gmail.com>

FWD Re: Bluehost Customer Support [ABU-175611]

Bluehost <cases@support.bluehost.com>
Reply-To: cases@support.bluehost.com
To: stephanie.kienzle@gmail.com
Cc: voteforcarolina@outlook.com

Wed, Aug 12, 2026 at 11:54 AM



Hello,

Please be advised that we are forwarding this over as a courtesy.

Best,

Abuse Team

-

To: cases@support.bluehost.com

Subject: Re: Bluehost Customer Support [ABU-175611]

Date: Aug 9, 2026 8:02:40

Hello.

The sites also continue to publish my phone number, email address, and date of birth in their documents. As a result, the sites remain in violation despite any partial removal or redaction that may have occurred.

Additionally, it is important to clarify that the site owner did not obtain these documents through a public records request. Therefore, the documents were never processed or redacted by the appropriate records custodian before being provided to her. Instead, she was given a copy of the paperwork by or associated with the respondent named in my documents, and the information was subsequently published online as part of an ongoing effort to harass me and portray me negatively.

The continued publication of my protected personal information remains a serious privacy and safety concern, and I am

requesting that all such information be removed immediately.

Carolina

Was this response helpful?

👍 *Yes, Helpful*

👎 *Needs Improvement*



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From: Stephanie Kienzle <stephanie.kienzle@gmail.com>

Date: Sunday, August 09, 2026 07:34 AM EDT

To: cases@support.bluehost.com <cases@support.bluehost.com>

CC: Carolina Matamoros <voteformcarolina@outlook.com>

Subject: Re: FWD Re: Bluehost Customer Support [ABU-175611]

Hello,

I have reviewed every single document, as well as the two blog posts, in which Carolina Matamoros alleges I posted her "private residential address."

Only one document that was posted had her "private residential address" on it, and that was a Complaint that Ms. Matamoros filed with the Miami-Dade County Commission on Human Rights.

Ms. Matamoros herself added her own "private residential address" to this public document, and according to [Florida Statutes Section 119.0](#), as well as the Miami-Dade County Public Records Exemption Rules, which indicate that **the complainant must fill out a notarized [Public Records Exemption Request Form](#)** (see attached) and submit it to the Miami-Dade County agency. **If she fails to do this, the county is legally permitted (and required) to release her address to anyone who asks for the record.**

Please also note, that while Ms. Matamoros claims to have "a history in law enforcement," it is still her responsibility to make sure her "private residential address" has been redacted from public records, and **not the the responsibility** of the person or persons requesting and receiving said public records from the municipal clerk.

That being said however, as a courtesy, **I have redacted her address from the ONE (1) PUBLIC RECORDS DOCUMENT in which it was published by the Miami-Dade County Clerk**, and deleted the unredacted

document from my website. I have attached the redacted document hereto for your records.

Not one of the other documents Ms. Matamoros specified in her complaint against me contain her "private residential address," nor have I published her "private residential address" in either of the two blog posts that she alleges I did. If she discovers that her "private residential address" was published in any of these other documents and/or my blog posts, I am requesting that she provide me with the exact location of published "private residential address," and I will be happy to redact same.

Please also note, that while Ms. Matamoros claims to have "a history in law enforcement," it is still her responsibility to make sure her "private residential address" has been redacted from public records.

I trust that my cooperation with the voluntary redaction of Ms. Matamoros' own Public Record document will satisfy the requirement that I am in compliance with the Terms of Service of Bluehost.

Sincerely,

Stephanie Kienzle
VotersOpinion.com

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